Hyatt's Class Registration and Policies

Registration

Class space is limited. To reserve your spot, full payment must be received 5 business days (M-F 9am – 6pm) prior to the class start date. Registration after this deadline is based on available openings, if the class has not been canceled due to low enrollment.

How to register:

- 1. Visit our website at www.hyatts.com/art and choose Art Classes and Workshops from the bottom of the menu on the left side.
- Visit or call our Buffalo store during <u>regular store hours</u>.
 910 Main St, Buffalo, NY 14202

(716) 884-8900 x 638

3. Visit or call our Clarence store during regular store hours.

8565 Main St, Clarence, NY 14221

(716) 632-0001

4. Mail in the completed registration form located at the bottom of one of our class flyers.

Registration Confirmation

Your receipt is proof of your payment and confirmation of registration. If you register online, you will receive email confirmation of your order. If you call or mail in your registration, a confirmation will be emailed or mailed to you.

Refunds/Withdrawals/Substitutions

A full refund will be given if you notify Hyatt's that you need to withdrawal from a class more than 4 full business days (M-F 9am – 6pm) prior to the class start date. If you withdrawal, 4 business days or less before the class start, you will receive a 50% refund. Less than 24 hours prior to the class start time, no refund will be given.

If you can no longer attend a class you registered for, another student may use your registration for most classes. Please email art@hyatts.com or call the store where the class is being held before the first class to arrange this substitution.

It will be assumed that you have withdrawn from a class if you miss the first 2 classes without notifying Hyatt's. No refunds will be given for no shows.

Supply Lists

Most classes and workshops have a set of required supplies. These lists are available online or at the store counter. If you need help obtaining your supply list, please email art@hyatts.com or call the store where the class is being held.

Cancellations/Changes

Minimum class registration is 3 students. Classes that do not meet this minimum 5 business days prior to the class start date will be cancelled. If Hyatt's is forced to cancel a class for any reason, any students registered will receive a full refund of class fees.

Hyatt's reserves the right to cancel or change the dates, times, or teacher of any class or workshop, for any reason. We will make every effort to notify you of any changes as soon as possible. If an unforeseeable event (weather, teacher absence, power outage, etc.) causes a class to be cancelled, Hyatt's will attempt to reschedule based on teacher, classroom and student availability.