

The PROtimePARTNERship Program

Let Your Purchases Work For You...

Partners in Success

You are running a successful business—you have invested in great equipment, received training, and purchase the right materials. You are well on your way to making your investment pay off.

Now your goal is to maintain maximum productivity with that investment! Hyatt's can help you stay up and running with our Hyatt's PROtimePARTNERship Program.

What is the PROtime Program?

Hyatt's PROtimePlus PARTNER Program is a value added service available to Hyatt's customers. Free technical assistance is provided by phone for Hyatt's supported applications and equipment to Hyatt's PROtime PARTNERS purchasing an average of \$500 per month in equipment or materials. Customers who purchase \$1250 or more per month are PROtimePlus PARTNERS and benefit from additional services, including an emergency GERBER EDGE® loaner at no charge.

In addition, PROtime and PROtimePlus PARTNERS receive reduced rates for Hyatt's On-Site Training and Hyatt's Online Training. Please review the details listed here and then contact your Hyatt's Materials Sales Representative. They are eager to talk to you about this program.



Security at a Reasonable Cost.

	Non-PROtime Customers	PROtime Partners	PROtimePlus Partners
PROtime Technical Support <ul style="list-style-type: none"> Timely technical phone assistance for Hyatt's supported applications and equipment. Leave a toll-free message at (800) 234-9288 ext. 600 during operating hours. Technical Support 8:30 a.m. - 5:00 p.m. Monday - Friday	\$120.00 per Hour • 1/2 Hour Minimum •Credit card required for paid service.	FREE!	FREE!
PROtime On-Site Training <ul style="list-style-type: none"> Custom designed training to suit the needs of your business—train new employees or learn advanced techniques. On-site installation options also available with equipment purchases. 	In-Shop Training • (8 hours) \$1,320.00/Day • Travel charges additional	\$1,000.00/Day • Travel charges additional	\$760.00/Day • Travel charges additional
PROtime Online Training <ul style="list-style-type: none"> One-on-one or small group online training is available for Hyatt's supported applications and equipment. Live, interactive training from your computer desktop without the travel. 	Online Training (hourly rate)		
	\$120.00/hour	\$50.00/hour	\$50.00/hour
PROtime Emergency Equipment <ul style="list-style-type: none"> Emergency replacement equipment is available to get you back in business! PROtime PARTNERS receive reduced cost loaner plotters and/or printers. PROtime PlusPARTNERS participants are offered up to 10 days free loaner of emergency equipment. 	Emergency Replacement Equipment •		
	GERBER EDGE® N/A Plotter (15-inch) N/A	\$50.00 per day \$25.00 per day	10 DAYS FREE!

•Customer pays all shipping charges and insurance. Daily rates include all days starting with shipment date plus week-ends, but excluding date of return. Customer responsible for ensuring proper software revision and hardware configuration for correct operation of rental equipment. All rentals must be for a minimum duration of 10 days. An emergency rental may only be used in the event of equipment failure that requires a return to the factory. Non-emergency rental equipment will be subject to normal, daily rental charges. Offers subject to completion of PROtime Replacement Equipment Agreement. Please call Hyatt's Customer Service for more details.

